

## WHERE TO FIND IMPORTANT VACUUM INFORMATION

Keep this information

Write the model, type and serial number here:

Date of purchase (keep your receipt)

Model number and type \_\_\_\_\_

Serial number

Find these numbers on a label on the middle back side of the vacuum cleaner. Refer to these numbers when ordering parts and accessories or if service is needed.

## This Owner's Guide provides important instructions to prolong the life of your Element vacuum cleaner.

**REGISTRATION:** To register your product just head on over to *elementelectronics.com/register* 

**INSPECTION:** Carefully unpack and inspect your new Element vacuum cleaner for shipping damage. Each unit is tested and thoroughly inspected before shipping. For instructions regarding any shipping damage, call the Element support at 833.469.0875 immediately.

## **IMPORTANT SAFEGUARDS**

When using an electrical appliance, basic precautions should always be followed, including the following:

### **READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER**

### WARNING

· Do not place vacuum cleaner on furniture or

cleaner on floor with the handle in storage

position while using attachments.

or hot ashes.

screen in place.

they may be present.

vacuuming them.

· Keep your work area well lit.

to www.P65Warnings.ca.gov.

Unplug electrical appliances before

drv area.

· Do not pick up anything that is burning

· Do not use without dust cup, filter and

pulley when servicing the drive belt.

or smoking, such as cigarettes, matches,

· Belt pulleys can become hot during normal use.

· Do not use to pick up flammable or combustible

liquids such as gasoline, or use in areas where

· Store your vacuum cleaner indoors in a cool,

• WARNING: This product can expose you to

chemicals including Styrene, which is known

to the State of California to cause cancer, and

Bisphenol-A, which is known to the State of

reproductive harm. For more information go

California to cause birth defects or other

To prevent burns, avoid touching the belt

stairs as the brush roll may cause damage. Use

extra care when cleaning stairs. Place vacuum

To reduce the risk of fire, electric shock, or injury: • Do not use outdoors or on wet surfaces.

- Do not leave vacuum cleaner when plugged in. Turn off the switch and unplug the electrical cord when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call the Element Customer Support at 1-800-282-2886.
- Do not pull or carry by cord. Do not use cord as a handle. Do not close a door on cord or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any objects into openings. Do not use with any openings blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- This vacuum cleaner creates suction and contains a revolving brush roll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

## SAVE THESE INSTRUCTIONS

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

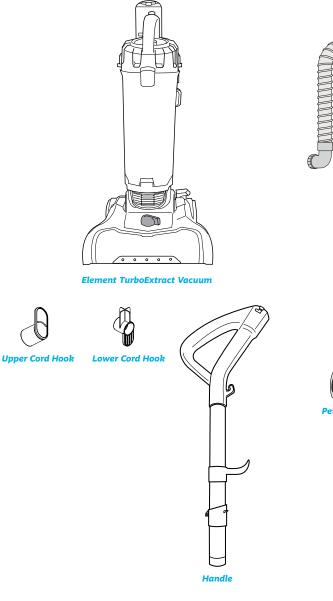
MOTOR

Do Not Oil the motor or the brush roll at any time. The bearings are permanently lubricated and sealed.





### WHAT'S INCLUDED IN THE BOX





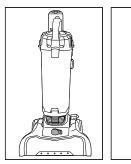
Hose

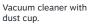
Pet (H)airBrush Tool



3-in-1 Tool

### HOW TO ASSEMBLE YOUR TurboExtract VACUUM



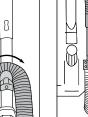


Slide handle into top of I vacuum cleaner. Push i down until it clicks.

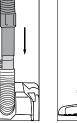
Click!

Insert bent end of hose into opening at back of dust cup. Twist hose clockwise to lock.

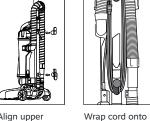
Insert the 3-in-1 accessory into the onpboard storage reservoir as shown above.



Loop hose over hose retainer.



Push loose end A of hose securely and onto hose inlet.



Align upper Wrap cord onto and lower cord upper and lower hooks and press to snap in place. Upper cord hook should rotate freely.



Store Pet (H)airBrush on front of handle. Align brush opening with slot and push to snap tool into clip.



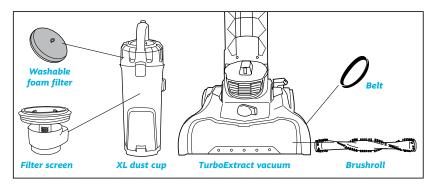




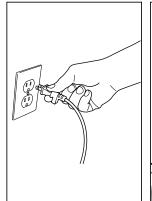
### **IDENTIFYING THE PARTS OF YOUR VACUUM**

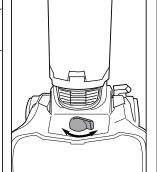


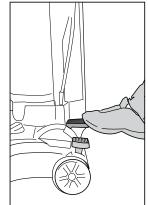
### For filter maintenance instructions, see page 9



## **HOW TO USE YOUR TurboExtract VACUUM**



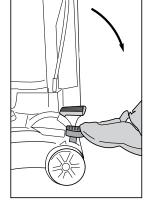




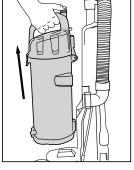
Plug power cord into outlet.

Turn height adjustment knob to adjust from bare floors high pile carpet.

Step on power switch to turn vacuum cleaner on. Step on again to turn off.



Step on handle release to lower handle into position for vacuuming floors.





To empty debris, press lever to release bottom lid.

dust cup.

**Empty dust cup after every use.** 



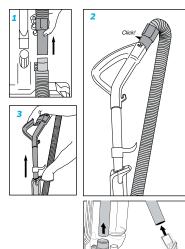




## HOW TO USE YOUR ACCESSORIES

*Caution:* When using tools, always place handle in upright position. Make sure vacuum cleaner is turned off while attaching tools.

- · Place vacuum in upright position.
- Turn height adjustment knob to highest position.
- Pull up on hose connection to release hose end from hose inlet (Fig. 1).
- Push end of hose into top of handle and twist clockwise until it clicks (Fig. 2).
- Press handle release latch and pull out handle with wand (Fig. 3).
- To attach accessories, push desired tool onto end of wand (Fig. 4).





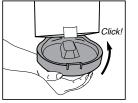
## HOW TO USE YOUR TurboExtract VACUUM

### Empty dust cup after each use



off dust cup.

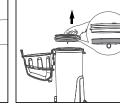




Hold dust cup over wastebasket and press lever to release bottom lid. Debris will empty.

### **Clean dust cup filters monthly**







Close bottom lid until it

clicks

Pull dust cup latch to lift up dust cup lid.

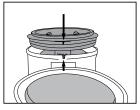
Lift out foam filter and shake off dust. Rinse foam filter and dry thoroughly Grip tabs and lift out filter screen. Twist bottom of filter screen counterclockwise to unlock and pull apart. Shake off dust. Rinse screen and dust cup. Dry all thoroughly. Reassemble screen, twist clockwise to lock.

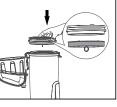


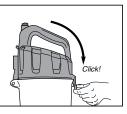
Pet (H)airBrush Use to remove pet hair from stairs, carpet and upholstery.



**3-in-1 Tool** For vacuuming in narrow and hard-to-reach places







Align tab on filter screen with slot on back of dust cup and drop into position.

Reinstall foam filter

Close cover until it clicks.

*Warning:* Never operate vacuum cleaner without foam filter, filter screen and dust cup in proper position.





## HOW TO CLEAR A BLOCKAGE

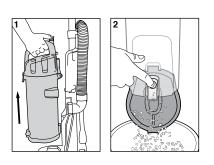
## HOW TO INSTALL THE CORD HOOKS

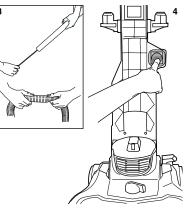
# *Caution:* Make sure vacuum is turned off and power cord is unplugged.

If vacuum is not cleaning floors, or if there is no suction at end of the hose, check to be sure the air path is not blocked.

- Press release button and lift off dust cup (Fig. 1).
- Empty debris. Hold over wastebasket and press lever to release bottom lid (Fig. 2).
- Check filter and filter screen. Remove any debris and shake off dust. (See maintenance instructions on page 9.)
- · Loosen end of hose.
- Use a rod or similar blunt implement to clear a blockage in wand or hose. Flex hose to loosen debris (Fig. 3). Use caution if there is any risk that glass or nails could have become imbedded in hose.
- Use finger to check for debris in air path (Fig. 4).
- Reinstall filter and filter screen inside dust cup and position dust cup onto vacuum cleaner.

*Warning:* Never operate vacuum cleaner without foam filter, filter screen and dust cup in proper position.



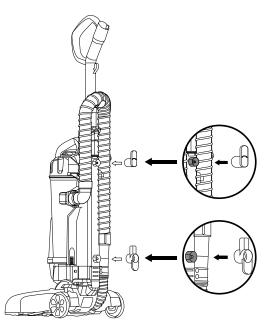






Upper Cord Hook

Lower Cord Hook



Step 1: Align the upper cord hook with the upper connector. Push until it snaps into place. Ensure the cord hook can rotate freely.

Step 2: Align the lower cord hook with the lower connector. Ensure the rounded edge of the cord hook is pointing downward, as shown. Push until it snaps into place. This cord hook should not rotate.

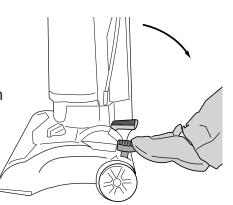


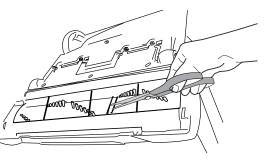


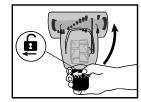
### HOW TO MAINTAIN BRUSHROLL

*Caution:* Make sure vacuum is turned off and power cord is unplugged.

- Step on handle release to lower handle.
- Turn vacuum face down on floor.
- To avoid unnecessary service calls, check brushroll for debris.
- Use scissors to clip heavy threads or strings.







Grasp collar and twist to unlock cover. Lift cover up.



With cover open, use fingers or small brush to clear accumulated pet hair from bristles.

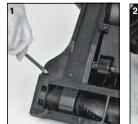


Close cover and twist collar to lock.

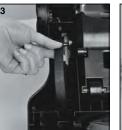
## HOW TO REPLACE BRUSHROLL OR BELT

*Caution:* Make sure vacuum is turned off and power cord is unplugged.

- Step on handle release and lay vacuum cleaner face down.
- Use Phillips screwdriver to remove 6 screws from brushroll cover (Fig. 1). Lift off cover. Refer to Fig. 7 for location of screws.
- Rotate right end of brushroll and lift out (Fig. 2).
- · Lift out left end of brushroll.
- To replace belt, position new belt around motor shaft (Fig. 3).
- Loop new belt around brushroll shaft at left end of brushroll (Fig. 4).
- To reposition brushroll into base, pull belt down and insert left end of brushroll first. Align brushroll end cap with slot so it fits into position (Fig. 5). Press right end of brushroll into position.
- To replace brushroll cover, align slot on cover with tab (Fig. 6) and snap cover into place. Replace 6 screws (Fig. 7).





















## TROUBLESHOOTING YOUR VACUUM

### Notice: Thermal cutoff

This vacuum cleaner has a special thermostat that protects the vacuum in case of motor overheating.

**If the vacuum suddently shuts off**, proceed as follows: 1) Push the power switch to off and unplug the vacuum. 2) Check the vacuum for a possible source of overheating such as a full dust cup, blocked hose or clogged filter. If these conditions are found, fix them and wait at least 30 minutes before attempting to use the vacuum. 3) After the 30 minute period, plug the vacuum back in and turn on the switch. If the vacuum still does not work, call the Element support at 833.469.0875.

Problem	Solution	
Motor will not start	<ul> <li>Push plug securely into outlet, try another outlet or check circuit breaker.</li> <li>Step on power switch to turn vacuum on.</li> <li>See detailed "thermal cut-off" instructions above.</li> </ul>	
Vacuum cleaner does not clean floors	<ul> <li>Empty dust cup, clean and/or change filter.</li> <li>Clean or replace filter regularily to maintain suction</li> <li>Check vacuum height adjustment knob position.</li> <li>Clean brushroll if needed. Page 12.</li> </ul>	
No suction at the end of the hose or want.	See other solutions above.     Remove clogs from the hose or     wand that restrict the airflow. Page 10.	
Burning smell; brushroll will not turn.	Check brushroll for debris.     Replace broken or out of shape belt. Page 13.	
Vacuum is hard to push	<ul> <li>Adjust vacuum height knob to a higher position.</li> <li>Check brushroll for debris and clean if needed. Page 11.</li> </ul>	
Pet (H)airBrush will not turn	Check turbo brush for debris. Page 12.	

### ORDER REPLACEMENT PARTS FOR YOUR VACUUM

*To order replacement parts, contact Element support at 833.469.0875 or visit elementelectronics.com* 

Image	Part Name	Part Number
	3-in-1 tool	A0105
	Pet (H)airBrush	A0104
( e	Washable foam filter	A0101
	Brushroll	A0102
	Hose	A0106
0	Belt	A0107
	Handle	A0108
	XL dust cup	A0109
	Upper and lower hooks	A0110





### ELEMENT APPLIANCE LIMITED WARRANTY

Model Names/Numbers Subject to Limited Warranty: Element TurboExtract EV01AB96GB

(the "Products" or "Product" when referencing a singular product herein)

This Product, as supplied and distributed in new condition, is warranted by Element Appliance Company, LLC ("Element") to the original purchaser of such Product who purchases the Product from an authorized Element retailer (the "Original Purchaser") against defects in material and workmanship under proper use, maintenance, and care according to the owner's manual, warnings, and instructions accompanying the Product (the "Warranty") as follows:

**\*PLEASE NOTE** – Proof of purchase evidencing the date of purchase by the Original Purchaser from an authorized Element retailer ("Valid Proof of Purchase") is required for all Warranty service. The express Warranty set forth herein is subject to all terms and conditions set forth below.

### **1. WARRANTY SERVICE:**

A. ONE-YEAR WARRANTY: Except as provided in subpart 1.B below, for a period of one (1) year from the date of purchase by the Original Purchaser (the "Warranty Period"), if the parts or components covered by this Warranty are determined by Element or Element's authorized service provider to be defective in material or workmanship, Element will, at its sole and absolute discretion and option: (i) repair the defective part or component at no charge to the Original Purchaser, (ii) replace the defective Product with a new Product of similar or better quality, at no charge to the Original Purchaser, or (iii) refund the documented purchase price paid by the Original Purchaser (excluding tax) to the Original Purchaser upon return of the defective Product as directed by Element. After the Warranty Period expires, the Original Purchaser must pay for all parts, component, shipping and handling, labor, and replacement costs associated with the Product or any part or component thereof.

**B. LIMITED EXTENDED WARRANTY THROUGH PRODUCT REGISTRATION:** If and only if the Original Purchaser registers the Product at www.elementelectronics.com within ninety (90) days of the date of purchase by the Original Purchaser, then the Warranty Period discussed in subpart 1.A. above shall be extended an additional one (1) year to a new Warranty Period equaling two (2) years from the date of purchase by the Original Purchaser. If the Product is not registered as provided for in this subpart 1.B, then standard one-year Warranty Period set forth in subpart 1.A shall apply.

**C. TIMING AND PROCEDURE:** Before Warranty service can commence, the Original Purchaser must contact either (i) the retailer from whom the Original Purchaser purchased the Product, or (ii) Element directly, in either case for problem determination and service procedures. Valid Proof of Purchase evidencing that the Product is within the Warranty Period MUST be presented by Original Purchaser in order to obtain the requested Warranty service. Please have your model and serial number available, along with your date of purchase of the Product. To remain eligible for Warranty service, Original Purchaser may not return the Product or any part or component thereof to the retailer or Element without Element's prior written consent.

### 2. EXCLUSIONS AND LIMITATIONS TO WARRANTY SERVICE

The Warranty covers manufacturing defects in materials and workmanship of the Product encountered in the normal, non-commercial use of the Product, and does not cover (a) damages or malfunctions resulting from improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the Product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration; (b) improper or incorrectly performed repairs by service providers not authorized by Element; (c) transportation, shipping, delivery, pickup, insurance, installation, or set-up costs; (d) ordinary wear and tear, cosmetic damage, or damage due to acts of nature, including but not limited to, water, floods, wind, storm, tornado, earthquake, or fire, or due to damage caused by extraordinary impact events, such as dropping, crushing, demolition or other extraordinary damage;

### ELEMENT APPLIANCE LIMITED WARRANTY (CONT.)

(e) commercial use of the Product, or use of the Product for anything other than single-family household or residential use; or (f) modification of the Product or any part of the Product.

This Warranty is made to the Original Purchaser only and does not cover Products sold AS IS or WITH ALL FAULTS. The Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Warranty is valid only in the United States, and only applies to Product if it was purchased and serviced in the United States. The addition of equipment or features to the Product that are not manufactured or recommended by Element could affect the intended function of the Product, and therefore may void the Warranty. Furthermore, the exposure of the Product to chemicals, heat, cold, humidity, or other elements can affect the Product components, and therefore, the Warranty does not cover discoloration, fading, cosmetic changes, rust, or any damages or failure related to any such items. The Warranty is contingent upon the proper use, maintenance, and care of the Product. The Warranty may be void if the Product has been used in a manner contradictory to, or in violation of, the terms of the user's manual, warnings, or instructions accompanying the Product.

THIS WARRANTY IS MADE IN LIEU OF AND SUPERSEDES ALL OTHER WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR GENERAL USE, WHETHER EXPRESS, IMPLIED, COLLATERAL, STATUTORY, OR PROVIDED BY COMMON LAW, THE UNIFORM COMMERCIAL CODE, OR OTHERWISE. ELEMENT FURTHER DISCLAIMS ALL WARRANTIES AFTER THE END OF THE WARRANTY TERM DEFINED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY OTHER PERSON, FIRM, OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON ELEMENT. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE, AT ELEMENT'S SOLE DISCRE-TION, ARE THE EXCLUSIVE REMEDIES OF THE CUSTOMER.

ELEMENT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT. THESE INCLUDE, BUT ARE NOT LIMITED TO, ANY DAMAGES IN THE FORM OF LOST PROFITS, LOSS OF USE, LEGAL FEES, ECONOMIC LOSS, PERSONAL INJURIES, OR ANY OTHER DAMAGES CAUSED BY CIRCUMSTANCES BEYOND THE CONTROL OF ELEMENT. NOTWITHSTANDING THE FOREGOING, ELEMENT'S AGGREGATE LIABILITY TO ANY CUSTOMER SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CUSTOMER WHO PURCHASED THE PRODUCT, AND IS NOT TRANSFERRABLE. NO PERSON IS AUTHORIZED TO ALTER, EXTEND, OR WAIVE THIS WARRANTY OR ANY OF ITS TERMS OR CONDITIONS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on warranties, so the above limitations or exclusions may not apply to you. This Warranty gives you specific rights, and you may have other rights, which vary from state to state. The exclusions and limitations to the Warranty apply to the maximum extent permitted by law and unless restricted or prohibited by law. Where any term of this Warranty is prohibited by applicable law, it shall be null and void, but the remainder of this Warranty shall remain in effect.

### PLEASE CONTACT THE RETAILER FROM WHOM YOU PURCHASED THE PRODUCT FOR CUSTOMER SERVICE OR TO CONFIRM PROCEDURES FOR WARRANTY SERVICE.

In the event you wish to contact Element, please direct all correspondence to: Element Appliance Company, LLC appliance@elementelectronics.com (833) 250-6588 https://elementelectronics.com/appliances

# LET'S REGISTER **YOUR PRODUCT**



# WE'RE HERE TO HELP

Find resources and get help with product setup, connecting devices, technical issues, downloading manuals and more!

### It's super easy, just head on over to elementelectronics.com/register

### **BENEFITS OF REGISTERING YOUR PRODUCT:**





Support Get assistance quickly by pre-registering your product.



**News & Offers** Updates Take advantage of the Stay current with latest news and special important product updates offers from Element. and notifications.



Warrantv Receive a 2 year warranty with product registration\*

### We're available 24 hours a day, 7 days a week



elementelectronics.com



1.888.842.3577



customerservice@elementelectronics.com







