

# **USER MANUAL**

## **4.1 CU. FT. TOP-LOAD WASHER**

ENW1084TXBW

Product may vary. Please refer to the actual product.





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## **REGISTER YOUR WASHER**

Thank you for purchasing the Element 4.1 cu. ft. Top-Load Washer. If you have questions about your washer, our customer support team is ready to help:

- **Online chat:** [www.elementelectronics.com](http://www.elementelectronics.com)
- **Phone:** 1 (833) 250-6588
- **Email:** [appliance@elementelectronics.com](mailto:appliance@elementelectronics.com)

To register your washer, go to <https://elementelectronics.com/registration/>, fill out the Product Registration form, and upload a picture of your receipt. Your serial number is located on the rating label on the back of your washer.

Use the space below to record information about your washer and keep your original purchase receipt for future reference. You'll need this information to receive warranty service.

  
4.1 cu. ft. Washer

**Model Number:** \_\_\_\_\_

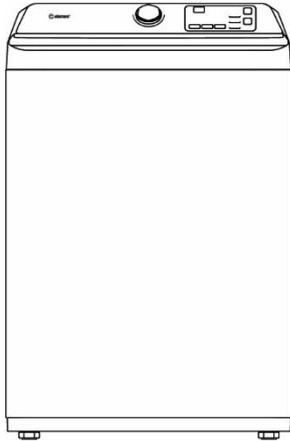
**Serial Number:** \_\_\_\_\_  
(located on the rating label on the back of your washer)

**Date of Purchase:** \_\_\_\_\_

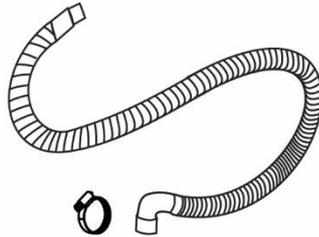
Keep this information and  
your original purchase receipt  
to receive warranty service.

## GETTING TO KNOW YOUR WASHER

### WHAT IS INCLUDED?



4.1 cu. ft. Washer



Drain hose



Hose holder



Water filters (x2)



Hose clamp with screw (x2)



User Manual

### TOOLS YOU'LL NEED



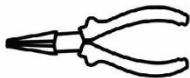
Adjustable wrench



Phillips screwdriver



Flathead screwdriver



Pliers

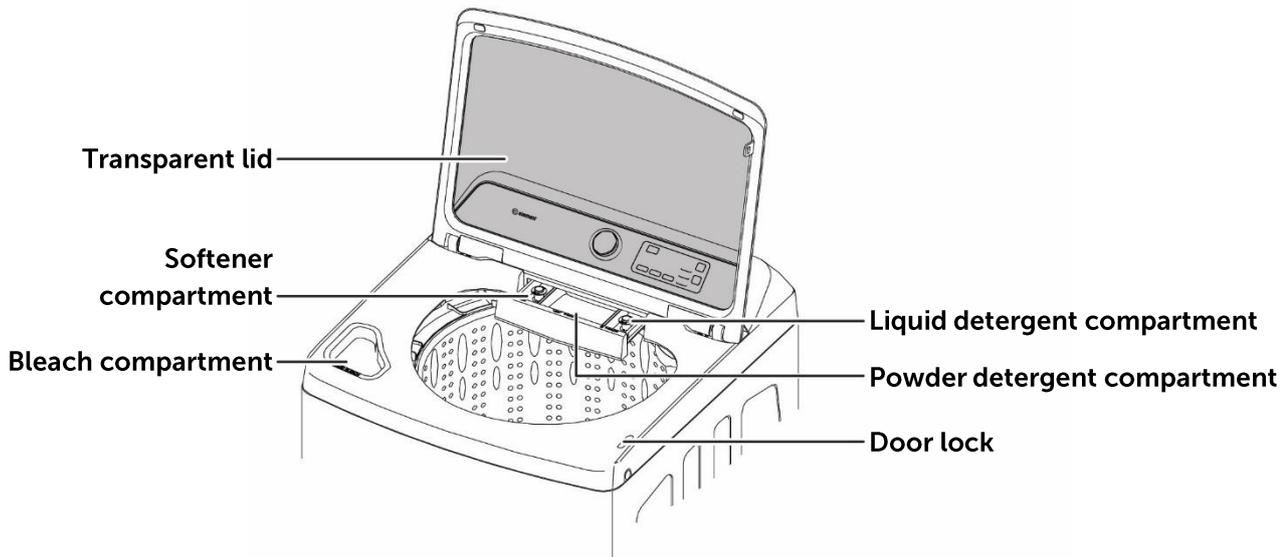
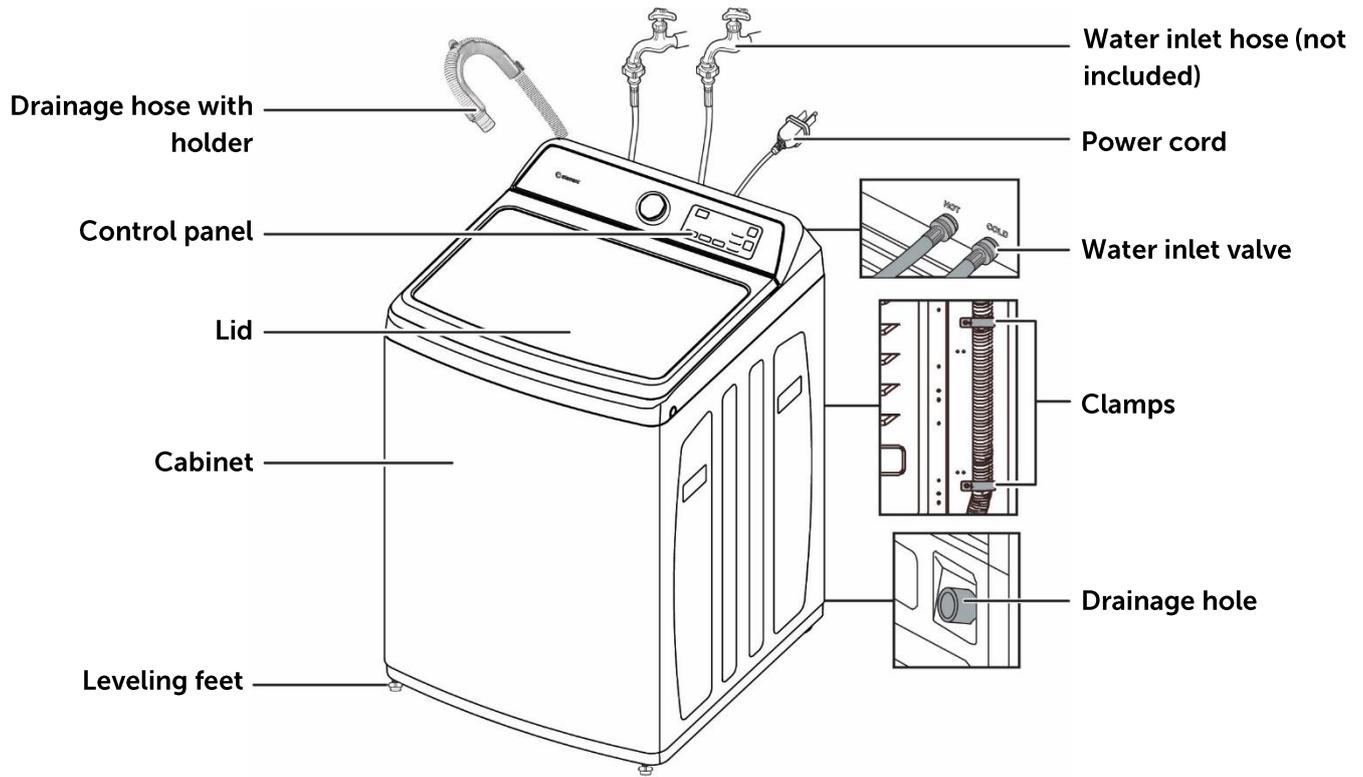


Level

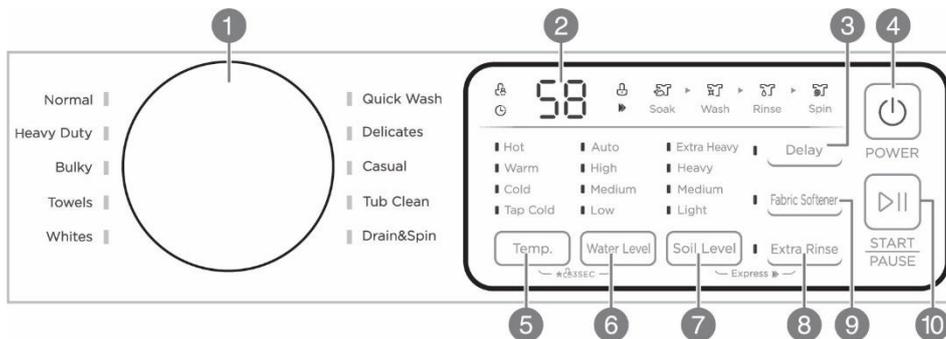


Water supply hoses (x2)

**FRONT VIEW**



**CONTROL PANEL**



#	FUNCTION	DESCRIPTION
1	Cycle Selector	Turn to select a wash cycle. The cycle you select determines the wash pattern.
2	Digital Display	<ul style="list-style-type: none"> <li>The initial display shows the total time for the cycle you select.</li> <li>While your washer is running, the display shows the cycle process and time remaining in the cycle. <b>Note:</b> The time shown is an estimate base on normal operating conditions. External factors (such as the load size, room temperature, incoming water temperature, and water pressure) can affect the actual time.</li> <li>If you set a delay time for start of the cycle, the display shows the time when the cycle will start.</li> </ul>
3	Delay	Press to delay the start of your wash cycle. You can delay the start time from 1 to 24 hours.
4	Power	Press to turn your washer on or off. If you do not press  <b>Start/Power</b> within 10 minutes, your washer automatically turns off.
5	Temperature	Press to select the washing water temperature. The temperature indicators light up to show if the washer is set to Hot, Warm, Cold, or Tap Cold. The rinse water temperature is always cold.
6	Water Level	Select the washing water level. The water level indicators light up to show if the washer is set to High, Medium, Low, or Auto. The rinsing water level is the same as the washing water. <ul style="list-style-type: none"> <li><b>Auto:</b> Automatically selects the water level based on the loading level.</li> <li><b>High:</b> Select for large loads of laundry.</li> <li><b>Medium:</b> Select for medium loads of laundry.</li> <li><b>Low:</b> Select for small loads of laundry.</li> </ul>
7	Soil Level	Press repeatedly to select the soil level. The soil level indicators light up to show if the washer is set to Extra Heavy, Heavy, Medium, or Light.
8	Extra Rinse	Press to add an extra rinse to the wash cycle. Press again to cancel.
9	Fabric Softener	Add liquid fabric softener to the fabric softener compartment, then press this button. The softener is added at the correct time.
10	Start/Pause	Press once to start the wash cycle. Press again to pause the cycle. If you pause the cycle, you can add or remove items, but you cannot change any settings. Press again to continue the process.

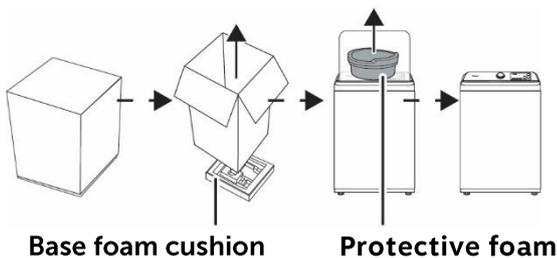
## SETTING UP YOUR WASHER

Before using your washer for the first time:

1. Unpack the washer. See “[Unpacking the washer](#)” on page 7.
2. Position your washer correctly. See “[Positioning the washer](#)” on page 7.
3. Connect your washer’s water supply. See “[Connecting the water supply](#)” on page 10.
4. Connect your washer’s drain hose. See “[Connecting the drain hose](#)” on page 11.
5. Level your washer. See “[Leveling the washer](#)” on page 13.
6. Plugging in your washer. See “[Powering the washer](#)” on page 14.
7. Run a test cycle. See “[Running a test cycle](#)” on page 14.

### UNPACKING THE WASHER

1. Remove the package and take out the machine from the carton box and foam cushion.
2. Open the lid of the washer to take out all accessories including the protective foam.



#### WARNING:

- Packaging materials can be dangerous to children. Keep all packaging material (plastic bags, polystyrene, etc.) well out of children’s reach.
- Do not operate this appliance on the foam cushion. Doing so will result in serious vibration.

### POSITIONING THE WASHER

Follow these guidelines to correctly position your washer based on its electric, grounding, water, flooring, drainage, and space requirements.

### ELECTRIC REQUIREMENTS

- **Place the washer within reach of a wall outlet.** An individual brand circuit that serves only your washer is recommended.



**CAUTION: NEVER USE AN EXTENSION CORD.**

### GROUNDING REQUIREMENTS

- **Make sure that the washer is properly grounded.** The washer’s power cord has a three-prong grounding plug for use in a properly installed and grounded outlet. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. In the event of malfunction or breakdown, grounding reduces the risk of electric shock by providing a path of least resistance for electric current.

**WARNING:**

- An improperly connected equipment-grounding conductor can increase the risk of electrical shock. Check with a qualified electrician or serviceman if you are not sure whether the appliance is properly grounded. Do not modify the plug provided with the appliance.
- If it does not fit the outlet, have a proper outlet installed by a qualified electrician.
- To prevent unnecessary risk of fire, electrical shock, or personal injury, all wiring and grounding must be done in accordance with the National Electrical Code ANSI/FNPA, No.70 Latest Revision and local codes and ordinances. It is the personal responsibility of the appliance owner to provide adequate electrical service for this appliance.
- The electrical valve, retractor, motor, and drain pump of this appliance are intentionally not grounded and may present a risk of electric shock during serving. Do not contact these electronic devices while the appliance is energized.



**CAUTION: NEVER CONNECT THE GROUND WIRE TO PLASTIC PLUMBING LINES, GAS LINES, OR HOT WATER PIPES.**

**WATER REQUIREMENTS**

- **Your water pressure must be from 14 to 116 psi (30 to 800 kPa).**
  - A time limit is built into the controls to prevent flooding in your home if a hose becomes loose. Water pressure less than 14 psi (30 kPa) may cause water valve failure, may not allow the water valve to shut off completely, or may extend the fill time beyond what your washer controls allow, causing your washer to turn off and set off an error alarm.
- **The water faucet must be within 4 ft. (122 cm) of the back of your washer to connect the provided inlet hoses.**
  - You can purchase other inlet hoses in lengths up to 8 ft. (244 cm) for faucets that are farther away from the back of your washer.



To avoid the possibility of water damage:

- Have water faucets easily accessible.
- Turn off faucets when the washer is not in use.
- Periodically check that there is no leakage from the water inlet hose fittings.



**WARNING: CHECK ALL CONNECTIONS AT THE WATER VALVE AND FAUCET FOR LEAKS.**

**FLOORING REQUIREMENTS**

- **Install your washer on a solidly constructed, level floor.**
  - Wood floors may need to be reinforced to minimize vibration or keep your loads balanced.
  - Carpeting and soft tile surfaces may cause vibration, which can cause your washer to move slightly during the spin cycle.
  - Do not place the washer on carpeting or other surfaces that may block ventilation.



**CAUTION: NEVER INSTALL ON A PLATFORM OR WEAKLY SUPPORTED STRUCTURE.**

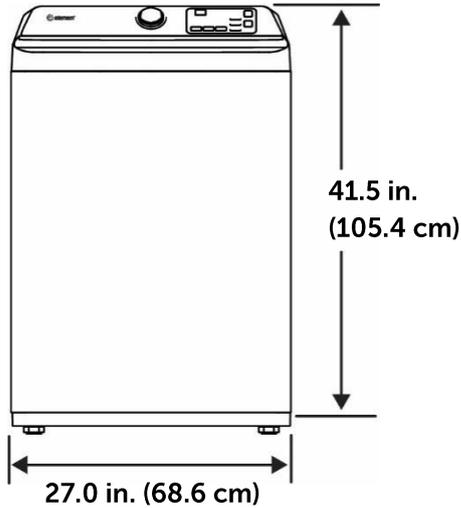
**DRAINAGE REQUIREMENTS**

- **The standpipe should meet these requirements:**
  - The recommended height of the standpipe is 48 in. (122 cm).
  - The standpipe must be large enough to accept the outside diameter of the drain hose.
- **Make sure that suitable drainage is available at a height lower than 96 in. (244 cm).**

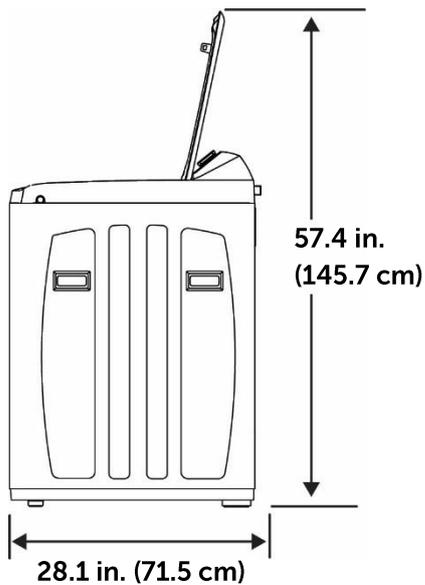
- The drain hose must be routed through the drain hose clip to the standpipe.

**SPACE REQUIREMENTS**

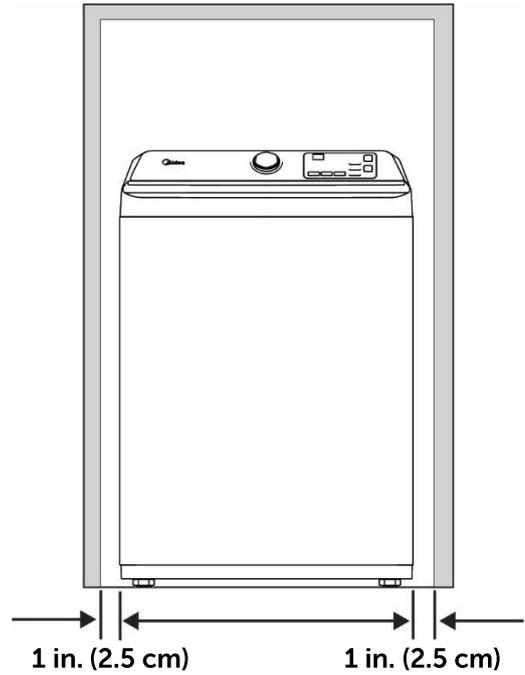
- Place the washer in a location that lets the lid open fully and allows for air circulation.
  - The washer is 41.5 in. (105.4 cm) high and 27.0 in. (68.6 cm) wide.



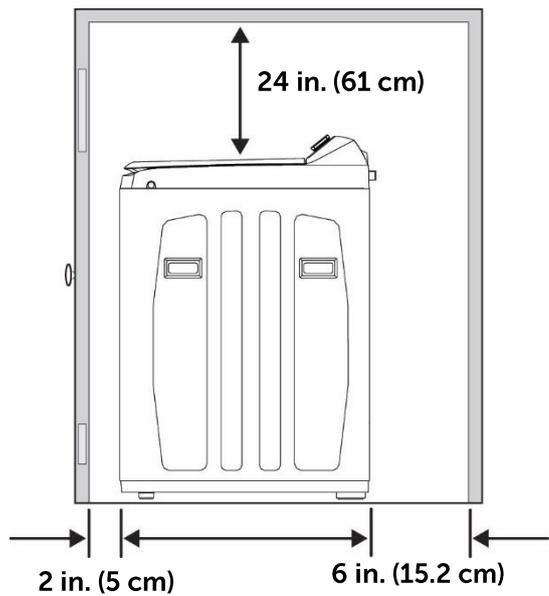
- With the lid open, the washer is 57.4 in. (145.7 cm) high, and it is 28.1 in. (71.5 cm) deep.



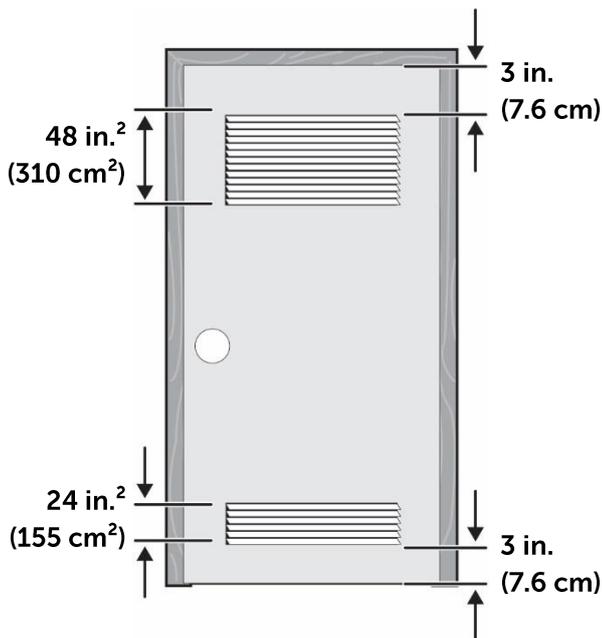
- You must have at least 1 in. (2.5 cm) of space to the sides of the washer.



- You must have at least 24 in. (61 cm) of space above the closed washer lid, 2 in. (5 cm) in front, and 6 in. (15.2 cm) behind the washer.



- If you're installing a washer and dryer together, the closet door must have at least a 72 in.<sup>2</sup> (465 cm<sup>2</sup>) unobstructed air opening.



- ⓘ • If the washer is installed by itself, you don't need a specific air opening.
- Your door's vent openings may vary from the example image.

- Place the washer away from excessively hot or cold temperatures.
  - Do not place the washer in direct sunlight or near heat sources (such as oil or gas).
  - The washer's temperature must stay above 32°F (0°C).

**⚠ WARNING:** Do not install your washer in areas where water may freeze, since your washer will always retain some water in its water valve, pump, and hose areas. Frozen water can damage the belts, the pump, hoses, and other components.

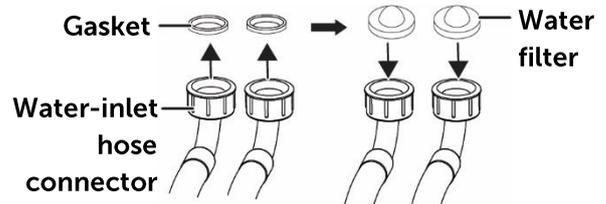
- Do not rest the washer on top of the power cord.

## CONNECTING THE WATER SUPPLY

You will need two water supply hoses (not included) and a wrench.

To connect the water supply:

1. Remove the rubber gaskets inside the water-inlet hose connectors, then replace with the included water filters.

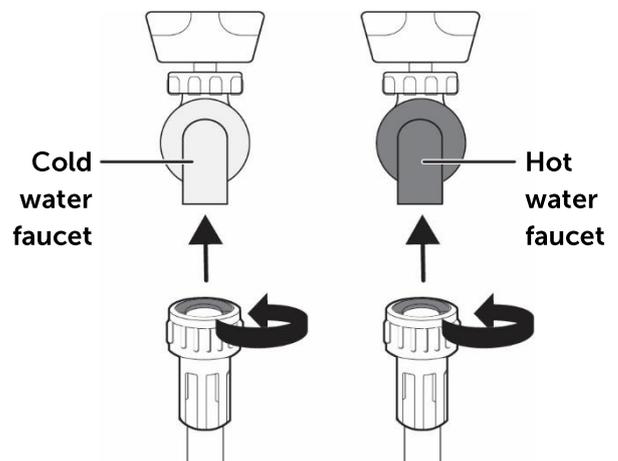


**⚠ CAUTION:**

- Installing a hose without gaskets can cause water leakage.
- Use a new water supply hose to prevent water leakage or overflow that could damage your property.

**⚠ WARNING:** Do not connect multiple water supply hoses together to increase the length of the hose. Hoses connected this way can leak and cause electrical shock. If a hose is too short, replace the hose with a longer, higher pressure hose.

2. Connect the ends of the water supply hoses to the hot and cold faucets.



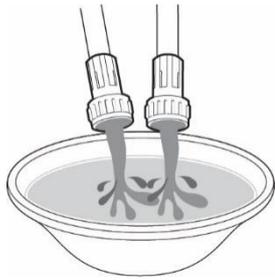
3. Tighten the fittings by hand until they are snug, and then tighten them an additional two-thirds of a turn with a wrench.



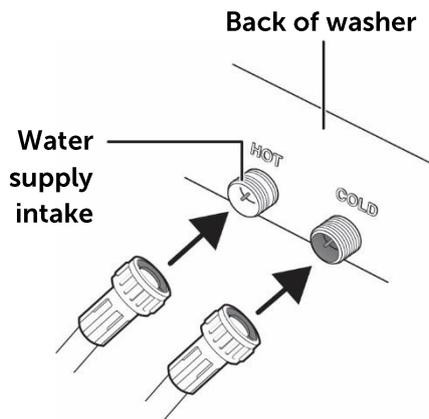
**CAUTION:**

- When you fasten the fittings, do not fasten them too tightly or apply tape or sealant to the faucets or water supply intakes. This can damage the fittings.
- After you have connected the water supply hoses to the faucets, make sure that they are connected correctly by pulling the water supply hoses downward.

4. Place the unconnected ends of the hoses into a bucket and open the faucets connected to the two water supply hoses for 10 to 15 seconds to remove any foreign substances from the hoses. Close the faucets before continuing.

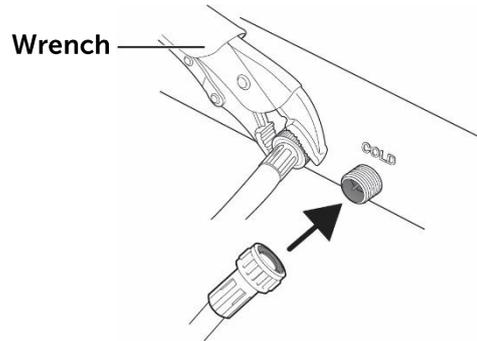


5. Connect the ends of the water supply hoses to the water supply intake connections on the back of the washer.



**CAUTION:** The water supply hose connected to the hot faucet must be connected to the hot water supply intake and the water hose connected to the cold faucet must be connected to the cold water supply intake.

6. Tighten the fittings by hand until they are snug, and then tighten them an additional two-thirds of a turn with a wrench.



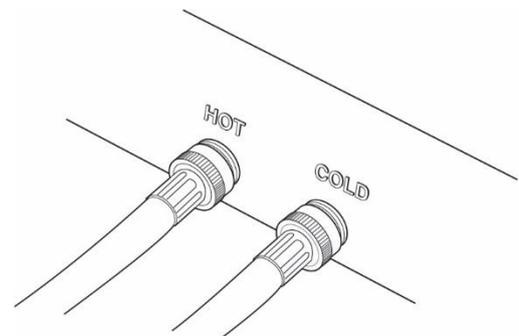
**CAUTION:** Make sure that the water supply hoses are not twisted or bent. If the hoses are twisted or bent, the hoses can leak and cause electric shock due to the water leakage.



**CAUTION:**

- To ensure the correct water usage, connect both the hot and cold water faucets. If either or both are not connected, an error code can occur.
- If you do not want to use the hot water supply hose, insert the water intake cap into the hot water supply intake hole. When selecting cycle options, you must choose the Tap Cold option for the water temperature.

7. Turn on the hot and cold water supplies, and check all the water supply intake connections and the faucets for water leaks.

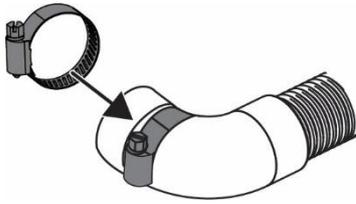


**CONNECTING THE DRAIN HOSE**

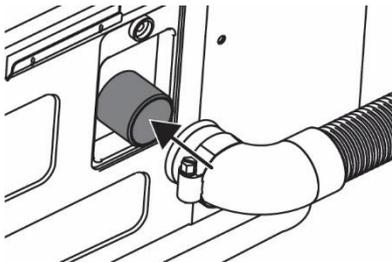
You will need flathead and Phillips screwdrivers.

1. Connect the drainpipe to the washer. The drainpipe is included as an accessory to your washer.

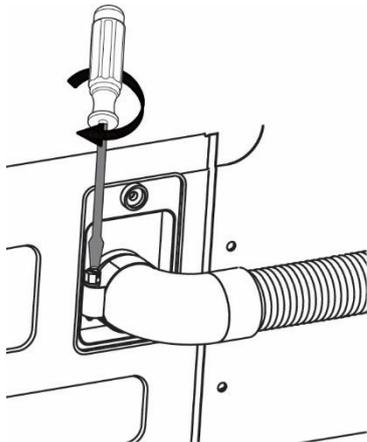
- A. Slide the clamp away from the end of the drain hose.



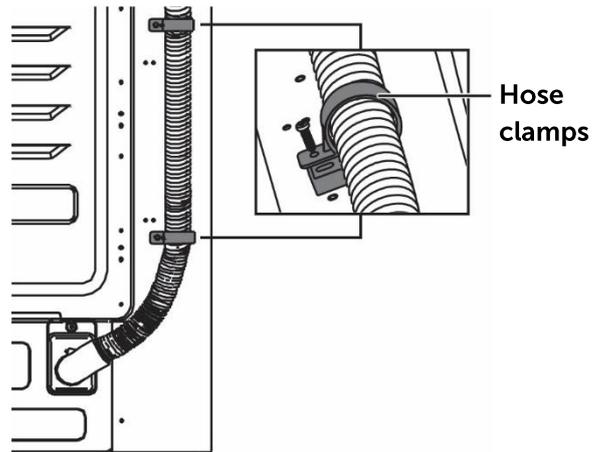
- B. Insert the drain hose onto the washer until it fits over the pump outlet, then move the clamp near the pump outlet.



- C. Secure the clamp with a flathead screwdriver (rotate **clockwise**) until it is tightly fitted.



- D. Fasten the drain hose to the two hose clamps on the washer frame with a Phillips screwdriver.

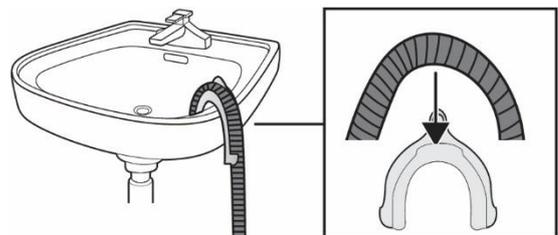


 **CAUTION:** Failure to slide the drain hose over the drain completely may result in water leakage. Failure to move the hoop back will result in water leakage.

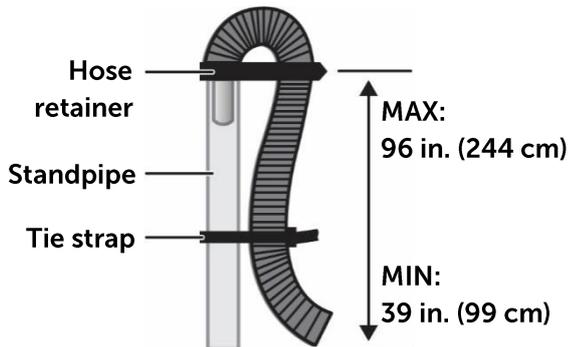
2. Position the other end of the drain hose. It can be positioned in three ways:

 **CAUTION:** Make sure that the connection between the drain hose and the sink, standpipe, or laundry tub is not airtight.

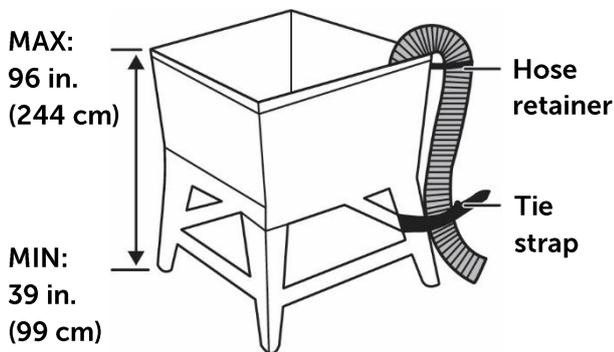
- **Over the edge of a sink:**  
Secure the drain hose to the side of a sink with a hook or to the tap with a piece of string to prevent the drain hose from moving.



- **In a standpipe:**  
Secure the drain hose in a standpipe that is no shorter than 39 in. (99 cm) and no taller than 96 in. (244 cm).



- **In a laundry tub:**  
Secure the drain hose in a laundry that is no shorter than 39 in. (99 cm) and no higher than 96 in. (244 cm).



### LEVELING THE WASHER

Make sure that the washer is level by checking the position of the tub or by using a leveling gauge.

**i** To adjust the leveling feet more easily, have someone push against the top of the washer to take weight off the feet.

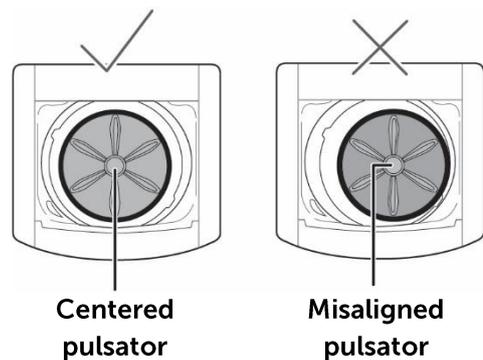


**CAUTION:**

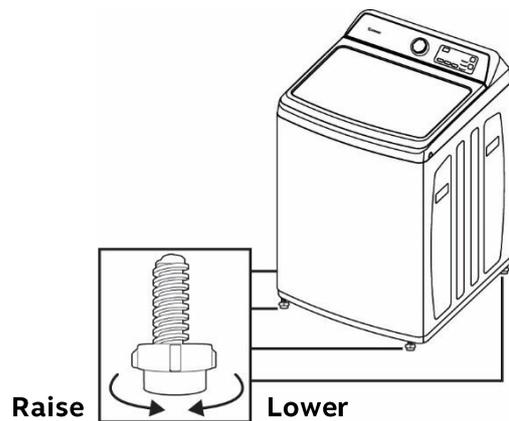
- DO NOT use the washing machine without leveling. It may result in malfunction caused by the production of excess vibration and noise.
- Use the leveling feet only when you level the washing machine. If you raise the leveling feet unnecessarily, it may cause abnormal vibration of the washing machine.

### CHECK THE TUB POSITION

1. Slide the washer into position.
2. Open the lid of the washer and pour a little water into the tub until it is just below the pulsator.
3. Check the position of the pulsator:
  - If the washer is level, the pulsator will be positioned at the center of the washer.
  - If the pulsator isn't in the center, the washer is not level.



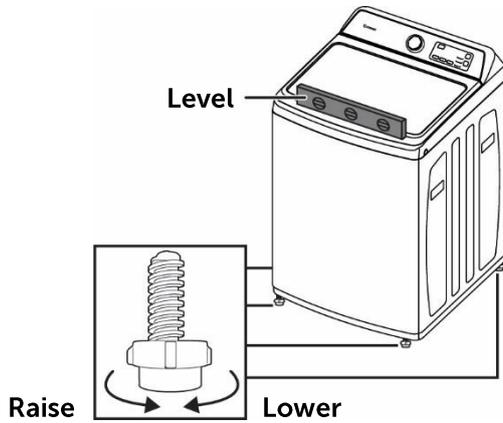
4. Level your washer by turning the leveling feet clockwise (to lower) or counterclockwise (to raise). All four feet are adjustable.



### USE A LEVEL

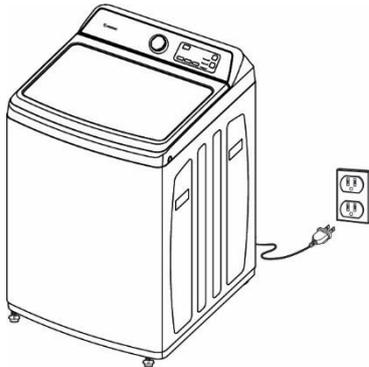
1. Place a level on the washer, and measure from front to back and left to right.
  - If the level's bubble is between the lines, the washer is level.

- If the level's bubble is not between the lines, the washer is not level.
2. Level your washer by turning the leveling feet clockwise (to lower) or counterclockwise (to raise). All four feet are adjustable.



## POWERING THE WASHER

Plug the washer's power cord into a grounded, 3-prong wall outlet.



## RUNNING A TEST CYCLE

Run a test cycle to check if your washer is properly installed.

1. Load about six lbs. (2.7 kg) of laundry into the tub.
2. Turn the cycle selector to **Quick Wash**.
3. Press **Start/Pause** to start the test cycle.
4. During the test cycle, make sure everything is working correctly:
  - The washer should not rock or vibrate excessively when water is filling or during washing or spinning. If the washer rocks and vibrates excessively, level your washer again. See to the "[Leveling the washer](#)" on page [13](#).
  - The washer should not leak while water is being supplied or drained. If water leaks, check the water connections. See "[Connecting the water supply](#)" on page [10](#) and "[Connecting the drain hose](#)" on page [11](#).
  - The washer should drain well during the spin cycle.

## USING YOUR WASHER

### WASHING A LOAD OF LAUNDRY

Complete these steps to wash a load of laundry:

1. Load your laundry into the washer. See “[Load the laundry](#)” on page [15](#) for more information.
2. Add detergent to the dispenser. See “[Add detergent](#)” on page [15](#) for more information.
3. Select a cycle and options. See “[Select a cycle](#)” on page [16](#) for more information.

### LOAD THE LAUNDRY



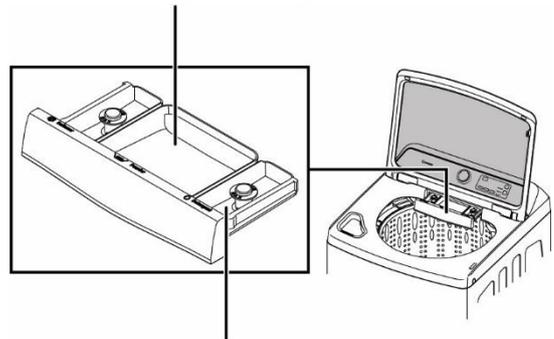
**CAUTION:** Before loading your laundry, be sure to take out coins, keys, and other hard objects, and close the zipper to prevent clothes from damage.

- Fill the tub to no more than  $\frac{3}{4}$  full with dry, unfolded clothes.  
Overloading may reduce washing efficiency, use excess water, or cause wrinkled clothes.
- Sort your laundry to wash similar items together.
  - Wash delicate items such as bras, hosiery, and other lingerie in the Delicates cycle with similar lightweight items.
  - When washing bulky items or a few smaller items that don't completely fill the tub (such as a rug, pillow, stuffed toys, or a couple sweaters), add a few towels to improve spin performance.
- When washing heavily soiled loads, do not overload your washer for the best cleaning results.
- To add an item after the cycle has already started:
  1. Press **Start/Pause** to pause the cycle. The lid automatically unlocks.
  2. Add the item to the tub, then close the lid.
  3. Press **Start/Pause** to resume the cycle.

### ADD DETERGENT

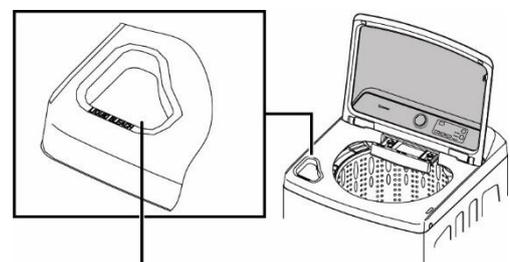
- Pour the recommended amount of detergent into the liquid or powdered detergent compartment.

#### Powder detergent compartment



#### Liquid detergent compartment

- To add bleach to your load of laundry:
  - Pour liquid chlorine bleach into the bleach compartment. The bleach is added directly to the tub as you pour it in. Do not over-fill the bleach compartment.
  - Add color-safe bleach into the liquid detergent compartment. If you're adding both detergent and color-safe bleach, it's best if both are in the same liquid form.



#### Bleach compartment

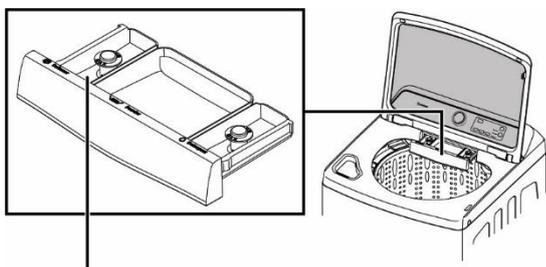


**CAUTION:**

- Never pour undiluted liquid chlorine bleach directly onto the load or into the tub. It is a powerful chemical and can cause fabric damage, such as weakening of the fibers or color loss, if not used properly.
- If you prefer to use color-safe, non-chlorine bleach, add it to the appropriate detergent compartment.
- DO NOT pour color-safe bleach into the bleach compartment.

• **Pour fabric softener into the softener compartment.**

Make sure to select the fabric softener option from the control panel. The dispenser automatically releases the fabric softener at the correct time during the rinse cycle.



**Softener compartment**

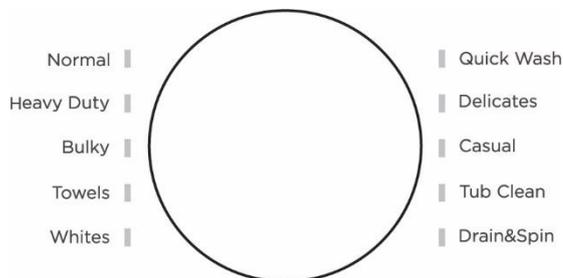


**CAUTION:**

- Use the softener compartment **ONLY** for liquid fabric softeners.
- DO NOT use the Downy Ball in the fabric softener compartment with this washer. It will not add fabric softener at the appropriate time. Use the detergent compartment.
- Do not use liquid fabric softener that is too sticky as it may not mix with the water sufficiently.

**SELECT A CYCLE**

1. Press **Power** to turn on your washer.
2. Turn the cycle selector to the appropriate cycle for your load. See [“Understanding cycles and options”](#) on page 17 for detailed information about each of the available cycles.



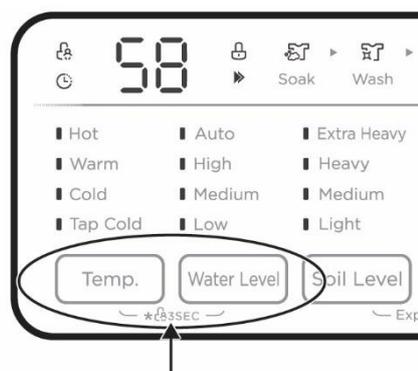
① Wash wool items such as a wool sweater in the Delicate cycle.

3. Select the optional functions you want to use during the cycle. See [“Understanding cycles and options”](#) on page 17 for detailed information about each of the available options.
4. Press **Start/Pause** to begin the cycle.

**SETTING THE CONTROL LOCK**

The control lock prevents children from playing with the washer. When the control lock is turned on, the only button that works is the **Power** button.

Press and hold **Temp.** and **Water Level** for three seconds to turn the control lock on or off. The control lock light turns on when the washer is locked.



**UNDERSTANDING CYCLES AND OPTIONS**

Settings highlighted in gray indicate default settings after selecting a cycle. If you choose an option that cannot be used with the selected cycle, the washer beeps.

CYCLE	Express	Water Level	Temp	Soil Level	Delay	Fabric Softener	Extra Rinse
Normal	No	Auto	Hot	Extra Heavy	Yes	Yes	Yes
		High	Warm	Heavy			
		Medium	Cold	Medium			
		Low	Tap Cold	Light			
Heavy Duty	Yes	Auto	Hot	Extra Heavy	Yes	Yes	Yes
		High	Warm	Heavy			
		Medium	Cold	Medium			
		Low	Tap Cold	Light			
Bulky	Yes	Auto	Hot	Extra Heavy	Yes	Yes	Yes
		High	Warm	Heavy			
		Medium	Cold	Medium			
		Low	Tap Cold	Light			
Towels	Yes	Auto	Hot	n/a	Yes	Yes	Yes
		High	Warm	Heavy			
		Medium	Cold	Medium			
		Low	Tap Cold	Light			
Whites	Yes	Auto	Hot	Extra Heavy	Yes	Yes	Yes
		High	Warm	Heavy			
		Medium	Cold	Medium			
		Low	Tap Cold	Light			
Drain & Spin	No	No	No	No	Yes	No	No
Tub Clean	No	High	Hot	Extra Heavy	Yes	No	No
Casual	Yes	Auto	n/a	n/a	Yes	Yes	Yes
		High	Warm	Heavy			
		Medium	Cold	Medium			
		Low	Tap Cold	Light			
Delicates	Yes	n/a	Hot	n/a	Yes	Yes	Yes
		n/a	Warm	Heavy			
		Medium	Cold	Medium			
		Low	Tap Cold	Light			
Quick Wash	No	n/a	Hot	n/a	Yes	Yes	Yes
		n/a	Warm	n/a			
		Medium	Cold	Medium			
		Low	Tap Cold	Light			

## CARING FOR FABRICS

The following symbols provide garment care instructions. Clothing care labels include symbols for washing, bleaching, drying, and ironing, or dry cleaning when necessary. The use of symbols ensures consistency among garment manufacturers of domestic and imported items. Follow care label directions to maximize garment life and reduce laundering problems.

### WASH CYCLE

	Normal
	Permanent Press / Wrinkle Resistant / Wrinkle Control
	Gentle / Delicates
	Hand Wash

### WATER TEMPERATURE

...	Hot (105°–125°F / 41°–52°C)
..	Warm (85°–105°F / 29°–41°C)
.	Cold (60°–85°F / 16°–29°C)

### BLEACH

	Any Bleach (when needed)
	Only Non-Chlorine (color-safe) Bleach (when needed)
	Tumble Dry Cycle

### NORMAL

	Permanent Press / Wrinkle Resistant / Wrinkle Control
	Gentle / Delicates

### SPECIAL INSTRUCTIONS

	Line Dry / Hang to Dry
	Drip Dry
	Dry Flat

## HEAT SETTINGS

	High
	Medium
	Low
	Any Heat
	No Heat / Air

## IRON-DRY OR STEAM TEMPERATURES

	High
	Medium
	Low

## WARNING SYMBOLS

	Do Not Wash
	Do Not Wring
	Do Not Bleach
	Do Not Tumble Dry
	No Steam (added to iron)
	Do Not Iron

## DRY CLEAN

	Dry Clean
	Do Not Dry Clean
	Line Dry / Hang to Dry
	Drip Dry
	Dry Flat
	Machine-washable wool. Loads should be under 8 lbs. (3.6 kg)

**i** The water temperature must be a minimum of 60°F (16°C) for detergent activation and effective cleaning. The washer cannot ensure these temperatures because the actual temperature of the water entering your washer depends on water heater settings and regional water supply temperatures. For example, cold water entering the home in the northern states during winter may be 40°F (4°C) which is too cold for effective cleaning. In this situation, you will need to adjust the water temperature by selecting a warm setting, adding some hot water to the MAX FILL line.

## MAINTAINING YOUR WASHER

### CLEANING THE EXTERIOR

- Use a soft cloth to wipe up all detergent, bleach, or other spills as they occur.
- Clean the control panel with a soft, damp cloth. Do not use abrasive powders or cleaning pads. Do not spray cleaners directly on the panel.
- Turn off the water faucets before long-term storage. This shuts off the water supply and prevents damage from escaping water. Leave the lid open to let the inside of your washer to dry out.

### CLEANING THE INTERIOR

Clean the interior of your washer periodically to remove any dirt, soil, odor, mold, mildew, or bacterial residue that may remain after washing clothes.



**CAUTION:** Failure to follow these instructions may result in unpleasant conditions, including odors and/or permanent stains on your washer or laundry.

### CLEANING THE DETERGENT, BLEACH, AND SOFTENER COMPARTMENTS

To remove laundry product residue in the washer's compartments, wipe with a damp cloth and towel dry.



**CAUTION:** Do not attempt to remove the compartments or trims for cleaning. The compartments and trims are not removable.

### CLEANING THE TUB

The washer has a Tub Clean cycle. This self-cleaning cycle removes mold and other residue

inside the washer and lets you clean the tub and drum without a cleansing agent.

1. Turn the cycle selector to the **Tub Clean** cycle. After Tub Clean is selected, other functions will be automatically cancelled.
2. Press  **Start/Pause** to begin the cycle.



**CAUTION:** Never use the Tub Clean cycle when laundry is in the washer. This may cause damage to the laundry or a problem with the washer.

To remove hard water deposits, use cleaners labeled “washer safe” and clean by hand.

### STORING THE WASHER

Washers can be damaged if water is not removed from hoses and internal components before storage.

To prepare your washer for storage:

1. Select the **Quick Wash** cycle and add bleach to the washer, then run your washer through the cycle without a load.
2. Turn the water faucets off and disconnect the inlet hoses.
3. Unplug the washer from the electrical outlet and leave your washer lid open to let air circulate inside the drum.
4. If your washer is stored in below-freezing temperatures, allow time for any leftover water in your washer to thaw out before use.

## SAFETY AND PRECAUTIONS

This manual contains important information on the installation, use, and care of your washer. Please read this manual carefully before installation and operation of this washer to prevent injury and property damage.

### WHAT YOU NEED TO KNOW ABOUT SAFETY INSTRUCTIONS

Warnings and Important Safety Instructions in this manual DO NOT cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution, and care when installing, maintaining, and operating your washer.

### IMPORTANT SAFETY SYMBOLS AND PRECAUTIONS

 <b>WARNING</b>	<p>This indicates that hazards or unsafe practices may cause <b>serious personal injury or death</b>.</p> <p>To reduce the risk of fire, explosion, electric shock, or personal injury when using your washer, these basic safety precautions <b>SHOULD</b> be followed.</p>
 <b>CAUTION</b>	<p>This indicates that hazards or unsafe practices may cause <b>minor personal injury or property damage</b>.</p>

	<p>This graphic represents CAUSE FOR ATTENTION, and detailed cautions will be displayed inside the graphic.</p>
	<p>This graphic represents OPERATION PROHIBITED, and detailed prohibitive items will be displayed inside the graphic.</p>
	<p>This graphic represents FORBIDDEN EXECUTION, and detailed forbidden execution items will be displayed inside the graphic.</p>

### IMPORTANT SAFETY INSTRUCTIONS

1. Read all instructions before using the appliance.
2. Use this appliance only for its intended purpose as described in this *User Manual*.
3. Before use, the washer must be properly installed as described in this manual.
4. ALWAYS follow the fabric care instructions supplied by the garment manufacturer.
5. Do not wash or dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
6. Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
7. Before the washer is removed from service or discarded, remove the lid of the washing compartment.
8. Do not reach into the washer if the basket is moving.
9. Do not install or store this washer where it will be exposed to the weather or freezing temperatures.
10. Do not tamper with the controls.
11. Do not repair or replace any part of the washer or attempt any servicing unless it is specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.
12. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.

13. Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more.
  14. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for two weeks or more, before using a washer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
  15. Keep the area underneath and around your appliances free of combustible materials (lint, paper, rags, etc.), gasoline, chemicals, and other flammable vapors and liquids.
  16. Do not place items exposed to cooking oil in your washer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
  17. This washer is not designed for maritime use or for mobile installations such as in RVs, aircraft, etc.
  18. Turn off the water faucets and unplug the washer if the machine is to be left for an extended period of time, such as during vacations.
  19. Packaging material can be dangerous for children. There is a risk of suffocation! Keep all packaging away from children.
  20. Always check the inside of the washer for foreign objects before loading laundry. Keep the lid closed when not in use.
- Sharing a wall socket with other appliances, using a power strip, or extending the power cord may result in electric shock or fire.
  - Do not use an electric transformer. It may result in electric shock or fire.
  - Ensure that the power voltage, frequency, and current match the product's specifications. Failing to do so may result in electric shock or fire.
3. Have this washer installed by a qualified technician or service company. Failing to do so may result in electric shock, fire, explosion, problems with the product, or injury.

### POWER CORD AND SOCKET

1. Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.
  - Unplug the power plug and clean it with a dry cloth. Failing to do so may result in electric shock or fire.
2. Plug the power plug into the wall socket in the right direction so that the cord runs towards the floor.
  - If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.
3. Plug the power plug into the wall socket firmly. Do not use a damaged power plug or loose wall socket. This may result in electric shock or fire.
4. Do not pull or excessively bend the power cord.
5. Do not twist or tie the power cord.
6. Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance. This may result in electric shock or fire.
7. Do not pull the power cord when unplugging the power plug.

### INSTALLATION WARNINGS AND PRECAUTIONS



#### WARNING

1. Plug the power cord into an AC 120V/60Hz wall socket rated at 15 amps or higher. Use the socket for this washer only.
2. Do not use an extension cord.

- Unplug the power plug by holding the plug. Failing to do so may result in electric shock or fire.
8. If the power plug or power cord are damaged, contact your nearest service center.

### GROUNDING

1. This washer must be properly grounded.
2. Do not ground the washer to a gas pipe, plastic water pipe, or telephone line.
  - Improper grounding may result in electric shock, fire, explosion, or problems with the product.
  - Never plug the power cord into a socket that is not grounded correctly. Make sure that the socket you use is grounded in accordance with local and national codes.

### LOCATION

1. Do not install this washer near a heater or inflammable material.
2. Do not install this washer in a humid, oily, or dusty location, or in a location exposed to direct sunlight or water (rain drops).
3. Do not install this washer in a location where gas may leak. This may result in electric shock or fire.
4. If the washer is moved to a new location, have it checked and re-installed by a qualified service technician. Failing to follow this warning may result in electric shock or fire.

### INSTALLATION WARNINGS AND PRECAUTIONS



#### CAUTION

1. Do not install on carpet. Install the washer on a level and solid floor that can support its weight. Failing to do so may result in abnormal vibrations, noise, or problems with the product.

2. The washer is heavy. Two or more people may be needed to install and move the appliance. Failing to do so may result in bodily or other injuries.
3. Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions. Failing to do so may result in serious leak damage.
4. Position the washer so that the power plug is easily accessible. Failing to do so may result in electric shock or fire due to electric leakage.
5. To reduce the risk of injury to persons, adhere to all industry recommended safety glasses.
  - Failing to follow all of the safety warnings in this manual may result in property damage, or injury to persons.

### USAGE AND MAINTENANCE WARNINGS AND PRECAUTIONS



#### WARNING

1. If the washer is flooded, cut the power immediately and contact your nearest service center.
2. If the washer emits a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact your nearest service center. Failing to do so may result in electric shock or fire.
3. In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate the area immediately. Do not turn any appliance or light on or off.
  - Do not use a ventilating fan.
  - A spark may result in an explosion or fire.
4. Do not wash items contaminated with gasoline, kerosene, benzene, paint thinner, alcohol, dry cleaning detergent, or other flammable or explosive substances. This may result in electric shock, fire, or an explosion.

5. Do not force the washer lid open while the washer is operating (high temperature washing/drying/spinning).
  - Water flowing out of the washer may cause burns or cause the floor to be slippery. This may result in injury.
  - Forcing the lid open can damage the product or cause injury.
6. Make sure to remove the packaging (sponge, Styrofoam) attached to the bottom of the washer before using it.
7. Do not insert your hand or a metal object under the washer. This may result in injury.
8. Do not attempt to operate this washer if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug. This may result in electric shock, fire, or death.
9. Do not touch the power plug with wet hands. This may result in electric shock.
10. Do not turn the washer off by unplugging the power plug while the washer is in operation. Plugging the power plug into the wall socket again may cause a spark and result in electric shock or fire.
11. Keep all packaging material well out of the reach of children, as packaging materials can be dangerous to children. If a child places a bag over their head, they may suffocate.
12. Do not let children or infirm persons use this washer unsupervised. Failing to do so may result in electric shock, burns, or injury.
13. Do not attempt to repair, disassemble, or modify the appliance yourself.
  - Do not use any fuse (such as copper, steel wire, etc.) other than the standard fuse.
  - If you need to repair or reinstall the appliance, contact your nearest service center.
  - Failing to do so may result in electric shock, fire, problems with the product, or injury.
14. If any foreign substance such as water enters the washer in any area other than the tub, unplug the power plug and contact your nearest service center. Failing to do so may result in electric shock or fire.
15. If the water supply hose comes loose from the faucet and floods the washer, unplug the power plug. Failing to do so may result in electric shock or fire.
16. Do not mix chlorine bleach with ammonia or acids such as vinegar. Incorrect usage can produce poisonous gas, resulting in serious injury.
17. Do not reach into the washer while parts are moving. Before loading, unloading, or adding items, press the ▷|| Start/Pause button and allow the basket to come to complete stop before reaching inside. Failing to do so may result in electric shock, injury, or fire.
18. Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children. As children grow, teach them the proper, safe use of all appliances. Failing to do so may result in serious injury to persons.
19. Keep laundry products out of children's reach. Observe all warnings on product labels and follow them. Failing to do so may result in serious injury to persons.
20. Disconnect this washer from the power supply before attempting any user maintenance. Turning the controls to the OFF position does not disconnect this appliance from the power supply. Failing to do so may result in electric shock, injury, or fire.
21. Do not clean the washer by spraying water directly onto it.
22. Do not use benzene, thinner, or alcohol to clean the appliance. This may result in discoloration, deformation, damage, electric shock, or fire.



## CAUTION

1. Unplug the power plug when the washer is not being used for long periods of time or during a thunder/lightning storm. Failing to do so may result in electric shock or fire.
2. Keep hands and foreign objects clear of the lid and latch area when closing the lid. Failing to do so may result in personal injury.
3. If the washer is contaminated by a foreign substance such as detergent, dirt, food waste, etc., unplug the power plug and clean the washer with a damp, soft cloth. Failing to do so may result in discoloration, deformation, damage, or rust.
4. The clear portion of the lid can be broken by a strong impact. Take care when using the washer. If the clear portion is cracked or broken, it may result in injury.
5. After a water supply failure or when reconnecting the water supply hose, open the faucet slowly.
6. Open the faucet slowly after a long period of non-use. The air pressure in the water supply hose or the water pipe may result in damage to a part or in water leakage.
7. If a drain error occurs during an operation, check if there is a draining problem. If the washer is used when it is flooded because of a draining problem, it may result in electric shock or fire due to electric leakage.
8. Do not insert your hand or a metal object under the washer. This may result in injury.
9. Insert the laundry into the washer completely so that laundry does not get caught in the lid. If laundry gets caught in the lid, it may result in damage to the laundry or the washer, or result in water leakage.
10. Ensure that the faucet is turned off when the washer is not being used.
  - Ensure that the water supply hose connectors are properly tightened.
11. Open the faucet and check if the water supply hose connector is firmly tightened and that there is no water leaking before using the washer. If the water supply hose connectors are loose, it may result in water leakage.
12. Do not stand on top of the appliance or place objects (such as laundry, lit candles, lit cigarettes, dishes, chemicals, metal objects, etc.) on the appliance. This may result in electric shock, fire, problems with the product, or injury.
13. Do not operate the washer with wet hands. This may result in electric shock.
14. Do not spray volatile material such as insecticide onto the surface of the appliance. As well as being harmful to humans, it may also result in electric shock, fire, or problems with the product.
15. Do not place an object that generates an electromagnetic field near the washer. This may result in injury due to a malfunction.
16. Since the water drained during a high temperature wash or drying cycle is hot, do not touch the water. This may result in burns or injury.
17. Do not wash, spin, or dry water-proof seats, mats, or clothing. Do not wash thick, hard mats even if the washer mark is on the care label. This may result in injury or damage to the washer, walls, floor, or clothing due to abnormal vibrations.
18. Do not operate the washer when the detergent dispenser is removed. This may result in electric shock or injury due to water leakage.
19. Do not insert your hand into the detergent dispenser after opening it. This may result in injury as your hand may be caught.
20. Do not place any non-laundry objects, such as shoes, food waste, or animals into the washer. This can cause abnormal vibrations that can

damage the washer, and in the case of pets, cause severe injury or death.

21. Do not press the buttons using sharp objects such as pins, knives, fingernails, etc. This may result in electric shock or injury.
22. Do not wash laundry contaminated by oils, creams, or lotions usually found in skincare shops or massage clinics. This may result in the rubber seal becoming deformed and water leakage.
23. Ensure that the water inlet pipe is connected and the tap is opened before washing clothes.
24. Do not leave metal objects (safety pins, hair pins, etc.) or bleach in the tub for long periods of time. This may cause the tub to rust.
  - If rust appears on the surface of the tub, apply a neutral cleansing agent to the surface and use a sponge to clean it. Never use a metal brush.
25. Do not use hot water from water cooling/heating devices. This may result in problems with the washer.
26. Do not use natural hand-washing soap in the washer. If it hardens and accumulates inside the washer, it may cause problems with the product, discoloration, rust, or bad odors.
27. Do not wash large laundry items such as bedding in the washing net. Failing to do so may result in injury due to abnormal vibrations.
  - Place smaller items, such as lace socks and lingerie in the washing net.
28. Do not use hardened detergent. If it accumulates inside the washer, it may result in water leakage.
29. Do not wash throw rugs or doormats. If you wash throw rugs or doormats, the sand will accumulate inside the washer. It may result in errors, such as no draining.
30. For vertical axis machines, the operating instructions shall be provided with instructions to the user on how to properly wash water-resistant and water-repellant type clothing, or not to wash water-resistant or water repellent-type clothing. These instructions shall include the following or equivalent:
  - **WARNING:** Failure to closely follow these instructions may result in an abnormal vibrating and out-of-balance condition that could result in physical injury, property damage, and/or appliance damage.”

## SPECIFICATIONS

- Rated power supply: 120 V/60 Hz
- Rated power: 680 W
- Capacity: 4.1 ft.<sup>3</sup> (.12 m<sup>3</sup>)
- Water pressure: 0.1 MPa – 0.8 MPa
- Washing mode: New water flow
- Draining mode: Upper drain
- Net weight: 125.7 lbs. (57 kg)
- Dimensions (H x W x D): 41.5 x 27.0 x 28.1 in. (105.4 x 68.6 x 71.5 cm)

## TROUBLESHOOTING

If your washer has problems, check this table before making a service call.

PROBLEM	SOLUTIONS
The washer doesn't start	<ul style="list-style-type: none"> <li>• Check the fuse or reset the circuit breaker.</li> <li>• Make sure that your washer is plugged in.</li> <li>• Make sure that the lid is closed.</li> <li>• Make sure the water source faucets are turned on.</li> <li>• Press  Start/Pause to start your washer.</li> <li>• Before your washer starts to fill, it will make a series of clicking noises to check the lid lock and briefly drain.</li> </ul>
No water or not enough water	<ul style="list-style-type: none"> <li>• Turn both water source faucets on fully.</li> <li>• Check if the water pressure is in the normal range.</li> <li>• Straighten the water inlet hoses.</li> <li>• The hose filter screens may be clogged. Disconnect the water supply hoses and clean the screens.</li> </ul>
Detergent or softener remains in its compartment after the wash cycle is completed	<ul style="list-style-type: none"> <li>• Turn both water source faucets on fully.</li> <li>• Check if the water pressure is in the normal range.</li> <li>• Straighten the water inlet hoses.</li> <li>• The hose filter screens may be clogged. Disconnect the water supply hoses and clean the screens.</li> </ul>

PROBLEM	SOLUTIONS
Vibrates or is too noisy	<ul style="list-style-type: none"> <li>• Make sure that your washer is on a level surface. If the surface is not level, adjust your washer's feet to level the appliance.</li> <li>• Make sure that your washer is not touching any other object.</li> <li>• Make sure that the laundry load is balanced. During the spin process, if clothes are piled on one side of basket, it will stop due to imbalance. The unit will try to solve the problem automatically. If the washer can't solve the problem after three trials, you should remove the clothes and replace them as evenly as possible, then restart the cycle.</li> </ul>
The washer stopped working	<ul style="list-style-type: none"> <li>• Make sure that the power cord is plugged securely into a wall outlet.</li> <li>• Check the fuse or reset the circuit breaker.</li> <li>• Close the lid and press <b>Start/Pause</b> to start your washer. For your safety, your washer will not spin unless the lid is closed.</li> <li>• Before your washer starts to fill, it will make a series of clicking noises to check the lid lock and briefly drain.</li> <li>• There may be a pause or soak period in the cycle. Wait and it may start.</li> <li>• Check the screens on the inlet hoses at the faucets for obstructions. Clean the screens periodically.</li> </ul>
Lid locked or will not open	<ul style="list-style-type: none"> <li>• Press <b>Start/Pause</b> to stop your washer. It may take a few moments for the lid lock to disengage.</li> </ul>
Does not drain or spin	<ul style="list-style-type: none"> <li>• Check the fuse or reset the circuit breaker.</li> <li>• Straighten the drain hoses to eliminate kinked hoses.</li> <li>• If there is a drain blockage, call for service.</li> <li>• Close the lid and press <b>Start/Pause</b>. For your safety, your washer will not spin unless the lid is closed.</li> <li>• Check the height of the drain hose end. It should not be higher than 96 in. (244 cm).</li> </ul>
Fills with wrong water temperature	<ul style="list-style-type: none"> <li>• Turn on both faucets fully.</li> <li>• Make sure that the temperature selection is correct.</li> <li>• Make sure that the hoses are connected to the correct faucets. Flush the water lines.</li> <li>• The hose filter screens may be clogged. Disconnect the hoses and clean the screens.</li> </ul>

PROBLEM	SOLUTIONS
Load is too wet at the end of the cycle	<ul style="list-style-type: none"> <li>• Use high efficiency detergent to prevent excessive suds.</li> <li>• The load is too small. Very small loads (one or two items) may become unbalanced and not spin out completely. Add extra laundry to small loads.</li> </ul>
Leaks water	<ul style="list-style-type: none"> <li>• Make sure that all hose connections are tight.</li> <li>• Make sure that the end of the drain hose is correctly inserted and secured to the drainage system.</li> <li>• Avoid overloading the washer with too much laundry.</li> <li>• Use high efficiency detergent to prevent excessive suds.</li> </ul>
Has excessive suds	<ul style="list-style-type: none"> <li>• Use high efficiency detergent to prevent over- excessive suds. Non-high-efficiency detergent is not recommended.</li> <li>• Reduce the detergent amount for soft water, small, or lightly soiled loads.</li> </ul>
Has an odor	<ul style="list-style-type: none"> <li>• Run a Tub Clean cycle to clean the tub and basket periodically. See <a href="#">“Cleaning the tub”</a> on page 19.</li> <li>• Check your detergent. Excessive suds can collect in nooks and crannies and cause mold.</li> <li>• Dry the interior of your washer after the cycle has finished.</li> </ul>

## ERROR CODES

ERROR CODE	POSSIBLE CAUSE	SOLUTIONS
E1	<p>The washer takes more than 30 minutes to fill with water.</p> <p>After water finishes entering your washer, the water level has not changed in five minutes.</p>	<ul style="list-style-type: none"> <li>• Check if the lid is open.</li> <li>• Check for water leakage.</li> <li>• See “No water or not enough water” in the <a href="#">“Troubleshooting”</a> section on page 26.</li> </ul>
E2	The washer takes more than 10 minutes to drain.	<ul style="list-style-type: none"> <li>• Check “Does not drain or spin” in the <a href="#">“Troubleshooting”</a> section on page 26.</li> </ul>
E3	The lid is open.	<ul style="list-style-type: none"> <li>• Close the lid.</li> <li>• The door lock or PCB failed. Contact customer support. See <a href="#">“Customer support”</a> on page 29.</li> </ul>

ERROR CODE	POSSIBLE CAUSE	SOLUTIONS
E4	The washer is out of balance during the spin cycle.	<ul style="list-style-type: none"> <li>See “Vibrates or is too noisy” in the “<a href="#">Troubleshooting</a>” section on page 26.</li> <li>If the situation continues, contact customer support. See “<a href="#">Customer support</a>” on page 29.</li> </ul>
E5	The washer is not level and the impact switch failed.	<ul style="list-style-type: none"> <li>Level the washer. See “<a href="#">Leveling the washer</a>” on page 13.</li> <li>If situation continues, contact customer support. See “<a href="#">Customer support</a>” on page 29.</li> </ul>
F5	The load sensing failed.	<ul style="list-style-type: none"> <li>Contact customer support. See “<a href="#">Customer support</a>” on page 29.</li> </ul>
F8	The water leveling sensor failed.	<ul style="list-style-type: none"> <li>Contact customer support. See “<a href="#">Customer support</a>” on page 29.</li> </ul>
Fd	The door lock failed.	<ul style="list-style-type: none"> <li>Contact customer support. See “<a href="#">Customer support</a>” on page 29.</li> </ul>
CL	The washer is open for over 20 seconds with the Control Lock function activated.	<ul style="list-style-type: none"> <li>Press  <b>Power</b> to turn off your washer. Turn off the control lock function. See “<a href="#">Setting the control lock</a>” on page 16.</li> <li>Contact customer support. See “<a href="#">Customer support</a>” on page 29.</li> </ul>
C9	The PCB failed.	<ul style="list-style-type: none"> <li>Contact customer support. See “<a href="#">Customer support</a>” on page 29.</li> </ul>

## **CUSTOMER SUPPORT**

If you need have questions about your washer, our customer support team is ready to help.

- **Online chat:** [www.elementelectronics.com](http://www.elementelectronics.com)
- **Phone:** 1 (833) 250-6588
- **Email:** [appliance@elementelectronics.com](mailto:appliance@elementelectronics.com)

## LEGAL NOTICES

### ELECTRICAL INFORMATION

THIS APPLIANCE MUST BE GROUNDED.

This appliance is fitted with a plug suitable for use in all houses fitted with sockets to current specifications.

If the fitted plug is not suitable for your socket outlets, it should be cut off and carefully disposed of. To avoid a possible shock hazard, do not insert the discarded plug into a socket.

This appliance complies with the following EEC Directives:

2014 / 35/ EU (Low Voltage Directive)

2014 / 30/ EU (EMC Directive).

## WARRANTY

Model Names/Numbers Subject to Limited Warranty:

4.1 Cu. Ft. Top-Load Washer (ENW1084TXBW)

(the "Products" or "Product" when referencing a singular product herein)

This Product (including any accessories included in the original packaging) as supplied and distributed in new condition, is warranted by Element Appliance Company, LLC ("Element") to the original customer who purchases the Product from an authorized Element retailer (the "Original Customer" or "you") against defects in material and workmanship under proper use, maintenance, and care according to the owner's manual, warnings, and instructions accompanying the Product ("Warranty") as follows:

\* **PLEASE NOTE** – Proof of purchase evidencing the date of purchase by the Original Purchaser from an authorized Element retailer ("Valid Proof of Purchase") is **required** for all Warranty service. The express Warranty set forth herein is subject to all terms and conditions set forth below.

### CORRECT DISPOSAL OF THIS PRODUCT

Old appliances still have some residual value. An environmentally friendly method of disposal will ensure that valuable raw materials can be recovered and used again.



This marking indicates that this product should not be disposed with other household wastes throughout the US. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

#### 1. WARRANTY SERVICE:

- A. **ONE-YEAR WARRANTY:** Except as provided in subpart 1.B below, for a period of **one (1) year** from the date of purchase by the Original Customer (the "Warranty Period"), if the parts or components covered by this Warranty are determined by Element or Element's authorized service provider to be defective in material or workmanship, Element will, at its sole and absolute discretion and option: (i) repair the defective part or component at no charge to the Original Customer, (ii) replace the defective Product with a new Product of similar or better quality, at no charge to the Original Customer, or (iii) refund the documented purchase price paid by the Original Customer (excluding tax) to the Original Customer upon return of the defective Product as directed by Element. After the Warranty Period expires, the Original Customer must pay for all parts, components, shipping and handling, labor, and replacement costs associated with the Product or any part or component thereof,

regardless of any defects in the Product or any part or component thereof.

**B. LIMITED EXTENDED WARRANTY THROUGH PRODUCT REGISTRATION:** If and only if the Original Customer registers the Product at [www.elementelectronics.com](http://www.elementelectronics.com) within **ninety (90)** days of the date of purchase by the Original Customer, then the Warranty Period discussed in subpart 1.A. above shall be extended an additional one (1) year to a new Warranty Period equaling **two (2) years** from the date of purchase by the Original Customer. If the Product is not registered as provided for in this subpart 1.B, then the standard one-year Warranty Period set forth in subpart 1.A shall apply.

**C. TIMING AND PROCEDURE:** Before Warranty service can commence, the Original Customer must contact either (i) the retailer from whom the Original Customer purchased the Product, or (ii) Element directly, in either case for problem determination and service procedures. Valid Proof of Purchase evidencing that the Product is within the Warranty Period MUST be presented by Original Customer in order to obtain the requested Warranty service. Please have your model and serial number available, along with your date of purchase of the Product. To remain eligible for Warranty service, Original Customer may not return the Product or any part or component thereof to the retailer or Element without Element's prior written consent.

## 2. EXCLUSIONS AND LIMITATIONS TO WARRANTY SERVICE

The Warranty covers manufacturing defects in materials and workmanship of the Product encountered in the normal, non-commercial use of the Product, and **does not cover** (a) damages or malfunctions resulting from improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the Product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized

alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration; (b) improper or incorrectly performed repairs by service providers not authorized by Element; (c) transportation, shipping, delivery, pickup, insurance, installation, or set-up costs; (d) ordinary wear and tear, cosmetic damage, or damage due to acts of nature, including but not limited to, water, floods, wind, storm, tornado, earthquake, or fire, or due to damage caused by extraordinary impact events, such as dropping, crushing, demolition or other extraordinary damage; (e) commercial use of the Product, or use of the Product for anything other than single-family household or residential use; or (f) modification of the Product or any part of the Product.

This Warranty is made to the Original Customer only and does not cover Products sold AS IS or WITH ALL FAULTS. The Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Warranty is valid only in the United States, and only applies to Product if it was purchased and serviced in the United States. The addition of equipment or features to the Product that are not manufactured or recommended by Element could affect the intended function of the Product, and therefore may void the Warranty. Furthermore, the exposure of the Product to chemicals, heat, cold, humidity, or other elements can affect the Product components, and therefore, the Warranty does not cover discoloration, fading, cosmetic changes, rust, or any damages or failure related to any such items. The Warranty is contingent upon the proper use, maintenance, and care of the Product. The Warranty may be void if the Product has been used in a manner contradictory to, or in violation of, the terms of the user's manual, warnings, or instructions accompanying the Product.

**THIS WARRANTY IS MADE IN LIEU OF AND SUPERSEDES ALL OTHER WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR GENERAL USE, WHETHER EXPRESS, IMPLIED, COLLATERAL,**

**STATUTORY, OR PROVIDED BY COMMON LAW, THE UNIFORM COMMERCIAL CODE, OR OTHERWISE. ELEMENT FURTHER DISCLAIMS ALL WARRANTIES AFTER THE END OF THE WARRANTY TERM DEFINED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY OTHER PERSON, FIRM, OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON ELEMENT. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE, AT ELEMENT'S SOLE DISCRETION, ARE THE EXCLUSIVE REMEDIES OF THE CUSTOMER.**

**ELEMENT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT. THESE INCLUDE, BUT ARE NOT LIMITED TO, ANY DAMAGES IN THE FORM OF LOST PROFITS, LOSS OF USE, LEGAL FEES, ECONOMIC LOSS, PERSONAL INJURIES, OR ANY OTHER DAMAGES CAUSED BY CIRCUMSTANCES BEYOND THE CONTROL OF ELEMENT. NOTWITHSTANDING THE FOREGOING, ELEMENT'S AGGREGATE LIABILITY TO ANY CUSTOMER SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CUSTOMER WHO PURCHASED THE PRODUCT, AND IS NOT TRANSFERRABLE. NO PERSON IS AUTHORIZED TO ALTER, EXTEND, OR WAIVE THIS WARRANTY OR ANY OF ITS TERMS OR CONDITIONS.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on warranties, so the above limitations or exclusions may not apply to you. This Warranty gives you specific rights, and you may have other rights, which vary from state to state. The exclusions and limitations to the Warranty apply to the maximum extent permitted by law and unless restricted or prohibited by law. Where any term of this Warranty is prohibited by applicable law, it shall be null and void, but the remainder of this Warranty shall remain in effect.

PLEASE CONTACT THE RETAILER FROM WHOM YOU PURCHASED THE PRODUCT FOR CUSTOMER SERVICE OR TO CONFIRM PROCEDURES FOR WARRANTY SERVICE.

In the event you wish to contact Element, please direct all correspondence to:

Element Appliance Company, LLC

[appliance@elementelectronics.com](mailto:appliance@elementelectronics.com)

(833) 250-6588

<https://elementelectronics.com/appliances>



**CONTACT US:**

Element Appliance Company, LLC. Customer Service

**ONLINE CHAT:** [www.elementelectronics.com](http://www.elementelectronics.com)

**Customer Support:** 1 (833) 250-6588

[appliance@elementelectronics.com](mailto:appliance@elementelectronics.com)

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